Date	User		Owner / Manage	wner / Manager Interviewer			Product LD.	
5/26	126 SERGETO LOTEZ SE				ZON ZAMPEL		SOY/ACETONIE	
			suo core		- ON LAMPS		16-7750	
			Type of Clear	ing Per	formed			
			(Circle (
(e	Degreasing		Brake Cleaning		Engine Degreasing	Ca	Carburetor & Fuel Inject	
Cu	rrent Product	Current	Weekly Usage	No. Me	ech. Using Product	Test	Product Weekly Usag	
	Question		1		User's Respon	ice		
Did it al.	an aufficient				corr o zacopor			
DIG II CII	an sufficiently		MO					
Did you	like the delivery rate		NO					
	•		4ES					
Dia you	like the delivery pate	em	465					
Did it dr	y sufficiently		1					
Did it ad	versely effect substra	atec	46.5					
	plastics, painted surf		NO					
Did the p	roduct have a smell	2004, 0107	965					
Did it have an objectionable odor			465					
Did it leave an unacceptable residue		NO						
	ve too much foam		NO			_		
Cleaning	versus current produ	ict	140	_				
Terrible,	almost as good, as goo	d, better)	NOT TERRIBLE	c Em	NOT ALM	457	15 00-0	
Did you i	use more volume that	n your		1	not have	021	45 600D	
current c		-	465					
	e longer to clean		465					
	ike the product		NO					
Would yo	ou buy the test produ	ct	NO	11. 11	100			
woma ye	ou buy the test produ	ct for	100					
Would w	personal use ou buy your current p	seo deset	NO					
for home	or personal use	Hounce	465		10			
Would vo	u switch to the test	product	7.50					
if less ex	pensive, if more ex	pensive)	NO					
Could yo	u clean adequately if est product	you had	NO					
Jser Com DTDM	ments T CLEAN WE	щ 6,	REASC -E-OTO	., <u>70</u>	MUCH MIS	774	T SMELLE	

	User		SAMO 7 Owner / Manage	r Interview	er	Product I.D.
5/35	Howaris	11	COLARD	Jan Za	JADT C	4-7750
			Type of Clear	ning Performed		
				One Only)		
(General Purpose		rake Cleaning	Engine Degreasing	1	arlumetor & Fuel Injectio
-	Degreasing		- Control of the Cont			System Cleaning
C	urrent Product	Current V	Weekly Usage	No. Mech. Using Product	Test	Product Weekly Usage
			0.000			The state of the s
	Question			User's Resp	onse	
Did it al	lenn mefficient			-	3407.00	
Ju II CI	lean sufficiently		1000			
Did wen	like the delivery rate		NO			
			465			
Did you	like the delivery pat	tem				-
	ry sufficiently		965			
7 10-24			NO			
Did it ac	dversely effect substr	ates	75.		-	
metals,	plastics, painted surf	faces, etc)	NO			
Did the	product have a smell	Marie Lawrence Company	465			
Did it ha	ave an objectionable	odor		0		
	ave an unacceptable:		1000 1110	E FATENOED	CASE-	IT WAS MOTE
	eve too much foam	- Contract	40 600	TOTAL RESTA	1E	
			NO			
Terrible	g versus current prod almost as good, as goo	uct.				
Did von	use more volume tha	ou, Dester)	TERRITAL	MOT TERRIBLE B	OF NO	- ALLEST AS
urrent c	leaner	ш уош	405			
	ke longer to clean					
	like the product		415			
and you	and the product		NO			The state of the s
	con home that that I	4				
Would y	ou buy the test produ	ict	NO			
Would y Would y	ou buy the test produ	ict ict for	NO			
Would y Would y some or	ou buy the test produ personal use	ct for				
Would y Would y ome or Would y	ou buy the test produ personal use ou buy your current	ct for	NO NO			
Would y Would y ome or Would y or home	you buy the test produ personal use you buy your current to or personal use	oroduct	NO			
Would y Would y some or Would y or home Would y	rou buy the test produ- personal use rou buy your current per or personal use rou switch to the test	product	NO NO YCS			
Vould y Vould y ome or Vould y or home Vould y if less e	rou buy the test produ- personal use rou buy your current to c or personal use rou switch to the test expensive, if more ex	product product product	NO NO			
Would y Would y nome or Would y or home Would y if less ex	rou buy the test produ- personal use tou buy your current to c or personal use tou switch to the test expensive, if more ex- pou clean adequately it	product product product	NO NO YCS NO			
Would y Would y wome or Would y or home Would y if less er Could yc miv the	rou buy the test produ- personal use you buy your current e or personal use you switch to the test expensive, if more ex- ou clean adequately it test product	product product pensive) fyou had	NO NO YCS NO NO	-2006- 02 136M	ice ci	(ANTING
Would y Would y would y or home Vould y if less er Could yc nov the	rou buy the test produ- personal use you buy your current e or personal use you switch to the test expensive, if more ex- ou clean adequately it test product	product product pensive) fyou had	NO NO YCS NO NO	-2005 - 62 BAN WAY WERY WE	ice ci	(ANTINE

Date	User		Owner / Manager	- 1	nterviewer		Product I.D.	
195 7	195 TOM ESONIVEL GRE		i MORGAN	Jon	ZAVAD	JL .	L 7753	
			Type of Clean	ing Performe Ine Only)	d			
	ral Purpose greasing	B	rake Cleaning		Degressing	Cas	buretor & Fuel Injection System Cleaning	
Curre	nt Product	Current V	Veekly Usage	No. Mech. Usis	g Product	Test P	roduct Weekly Usage	
THE RESERVE THE PERSON NAMED IN	EEN CAREIN			1-76575N	A. P.		AN	
and the same of th	Question			Use	r's Respor	ise		
Did it clean	sufficiently		NO					
Did you like	e the delivery ra	ite	1					
Did you like	e the delivery p	attern	465					
Did it dry s	20		465 NO 70 0					
	sely effect subs		NO	1				
	duct have a sme		465					
Did it have	an objectionabl	e odor	465					
Did it leave	an unacceptabl	e residue	465, 0564				1 10 10 10 10 10 10 10 10 10 10 10 10 10	
Did it have	too much foam		NO					
	ersus current pro nost as good, as p		The second second	45 600	D. NOT	TERRIT	CE, BUT MOT G	
	e more volume	than your	1000				- X	
current clea			NO. DIDN	TATOOK	Mere a	195 6	SEP	
	longer to clean to the product		1465	_				
-	buy the test pro	duct	NO					
	buy the test pro		NO				77	
home or pe		ALLO TO	NO					
Would you	buy your curre	nt product	465		Water			
Would you (if less exp	switch to the te ensive, if more	expensive)	NO					
	clean adequatel		465 wood	D TAKE	AROUND	20	NO WEELLAS	
User Comn USES	aents Whitek BA	SED DE					e cleaning e Bauc an	

Date	User		Owner / Manag	ger	Interviewe	r	Product I.D.
5/35/7	AM ESHOOT	16L 68	EG WARE	avi	Jan ZAJA	056	1-7750
-			Type of Clea				
	eral Purpose egrensing	I	Brake Cleaning		Engine Degreasing	C	System Cleaning
Curr	ent Product	Current V	Weekly Usage	No.	Mech. Using Product	Test	Product Weekly Usage
rec. BR	KLLEK	112-24	CANS		1-76511NG	1	-CAN
	Question			-	User's Respon	nse	
Did it clean	sufficiently		VIC O		C. A. A A.		
Did you lik	e the delivery ra	te	465	Y M	CEDED HELP	SCK	OBBTWEELWERT
Did you lik	e the delivery p	attern	465				-
Did it dry s	ufficiently		NO, OTC	9			
(metals, pla	rsely effect subs astics, painted su duct have a sme	rfaces, etc)	NO	7,			
-	an objectionable	T	965 au	1 6 000	on Kriday		
100	an unacceptabl	and the same of th	465 OF	U SPINA	ONY TEXABO	SI J.	S HORRITISIE
	too much foam		NO	7			
(Terrible, alt	rsus current pro nost as good, as g	cod, better)		5 6	SON WEST HE	(P	
Did you use current clea	more volume t mer	han your	465		, , , , , , , , , , , , , , , , , , ,		
	longer to clean		465				
	e the product		NO				
Would you	buy the test pro	duct	NO	1000		77	
home or pe			HO				
for home or	buy your current personal use	-	965				
(if less expe	switch to the tes	expensive)	NC				
Could you only the tes	clean adequately	if you had	Section 1	0 7	the 20% M	one	LARGE TO CLER
User Comm Drown TESTER SMCCL	WERSER	WELL COM	15 SOME	0F	THE WINTER	Base	A PROBLETS

Date	User		Owner / Mana	ger	Interviewer	- 100000
5/25	TOM ESHOU	16- GF	to Merc	on =	Jan ZANAL	OTL FORMELIONE
			Type of Cle	aning Perf	ormed	
G	eneral Purpose Degreasing		Brake Cleaning) Engine Degreasing	Carburetor & Fuel Injection System Cleaning
Cu	rrent Product	Current	Weekly Usage	No. Mes	h. Using Product	Test Product Weekly Usage
PC. B.	RAKLLEN		CANES		7651716	1-CAN
			1			
	Question				User's Respon	150
Did it cle	an sufficiently		415 8	er est	4: 0 - Va. A	
Did you	like the delivery ra	ate	465	/ NEC	very rece	SCRUBBING/COSPS.
Did you	like the delivery p	attern	465			
Did it dr	y sufficiently			,		
(metals,	versely effect subs plastics, painted su	rrfaces, etc)	NO OTO	7		
	roduct have a sme		465			
	ve an objectionabl		465. OVE	SPRAY (my KAHAUS	T IS HORRIBLE
	we an unacceptabl		465,000	4	1700	- 11 - 12 Section - Control - Contro
	ve too much foam		NO	Mark to		
Cleaning	versus current pro almost as good, as g	oduct.	A1 1111 - A			
Did you	use more volume t	han your	ALMOST A	5 6001	WITH HEL	
current c		min your	465			
Did it tak	e longer to clean		465			
Did you	like the product		NO			
	ou buy the test pro	duct	NO			
	ou buy the test pro					
home or	personal use		NO			
Would yo	ou buy your curren	t product				
for home	or personal use	20 21 21 21 21 21 E	965			
Would yo	ou switch to the te	st product	Manager and the second			
(if less ex	epensive, if more	expensive)	NO		200401 LogC == -	
Could yo	u clean adequately	if you had	West	ALCOHOLD THE	as Charge	
only the	est product		965 wood	O TAKE	= 20%0 M	ORE I ABOR TO CLEAN
User Con 07000 76576 SM61	P. WELK A.	ACC ISM	AS SOME	AF THE	E MANTER	BOSED PRODUCTS
	Comments	-				

Date	User		Owner / Manager	r	Interviewer		Product LD.
		-			CH ZAVAL	02.7	
		1000	Type of Clean	ing Perfo	rmed		
			(Circle C	ne Only)			
Gener	ral Purpose	I	Brake Cleaning	E	igine Degressing		arburetor & Fuel Injection
De	greasing						System Cleaning
Curre	nt Product	Current V	Weekly Usage	No Mask	This Park	(m)	
Enstantions 1	CALLENCE PORTS		A. a S		Using Product	les	Product Weekly Usage
	The second of the	10.0	Ar- Co	1-14	CCH	1	CAN
	Question			7	Janua Des		
				100	Jser's Respon	ise	
Did it clean	sufficiently		1.5				
Did or			YES				
Did you like	the delivery rat	e	465			-	
Did you like	the delivery pa	ttern		_			
	25.50		468				
Did it dry su			965, 11016	~~14			
Did it advers	sely effect subst	rates	1-11-11-6	17,67			
(metals, plas	tics, painted sur	faces, etc)	NO				
	uct have a smel		NO				
Did it have a	m objectionable	odor	NO			_	
	an unacceptable					-	
	oo much foam		468 LEML	m574			
	sus current proc	luct	MO				
(Terrible, alm	ost as good, as go	od better)	ALMOST 4.5	Gent			
Did you use	more volume th	an your	The second second second	U COUL			
current clean	er		465				
	nger to clean		465				
Did you like			NO			_	
Would you b	uy the test prod	uct	NC				
Would you b	uv the test prod	uct for			-	_	
home or pers	onal use		NO				
Would you b	uy your current	product					
for home or	personal use		465				
would you s	witch to the test	product	TOWN .				
Could con a	sive , if more ex	cpensive)	NC		100		
only the test	ean adequately i	1 you had	865 musto				
my me test	product		LES WOULD	TRILE	concer,		
User Comme	nts						
PENCES	Culdre AS	well	AS CUERON	T CLA	ANSER CONT	c+ B	EUDAN OTET RE
				-	200.	-	Salvan OTET IV.

User	Owner / Manager	Interviewer	Product I.D.
Srsco	MIXE HOUSE	Hay ZAMOTE	CYPER SXX 11

	Type of Cleani (Circle O		
General Purpose Degressing	Brake Cleaning	Engine Degreasing	Carburctor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
MOC BEAKED WASH	1-2 CANS	FRANSTERO	2-cres

Question	User's Response
Did it clean sufficiently	465
Did you like the delivery rate	465
Did you like the delivery pattern	465
Did it dry sufficiently	465, 5(04)
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	465
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	ND
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOLD
Did you use more volume than your current cleaner	No
Did it take longer to clean	NO
Did you like the product	OK
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	PROBAGEY, 465 UNIVED TAKE- MORE TOME

User Comments	
PATE TO STATE OF THE STATE OF T	
Manager Comments	

Date	User		Owner / Manag	ger	Interviewer	Product LD.
8/3/04	NORMAN	71	RA NEWER	14	don Z	CYBER SUCY /
			Type of Cle	aning P		
	Degreasing		Brake Cleaning		Engine Degrensing	Carburetor & Fuel Inject System Cleaning
Current Product Current		Weekly Usage No. Mech. Using Prod		Mech. Using Product	Test Product Weekly Usas	
	Question				User's Respon	ISC
Did it cle	an sufficiently		463			
Did you l	like the delivery rate	e	YES			
Did you I	like the delivery pat	tern	465			
Did it dry	sufficiently		9e5			
Did it adv	versely effect substr	ates				

	760
Did you like the delivery pattern	468
Did it dry sufficiently	465
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD ON ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	465
Would you buy the test product	965
Would you buy the test product for home or personal use	465
Would you buy your current product for home or personal use	465
Would you switch to the test product (if less expensive, if more expensive)	MADE
Could you clean adequately if you had	And the second s

nome or personal use	760	- 1
Would you buy your current product for home or personal use	965	
Would you switch to the test product (if less expensive, if more expensive)		
Could you clean adequately if you had only the test product	185	
User Comments CHORKED PRETTY COU CLEDNENG	o FOR AM GENERAL PORRECE	
Manager Comments		_

Date	User		Owner / Manag	er	Interviewer	Product LD.
13/01	IRA Som	TOR 7	RA NEW MA	N E	Soy Z	CYBER SKY Z
			Type of Clea	ning Perf	rmed	
			(Circle	One Only)	
G	eneral Purpose Degreasing		Brake Cleaning]	Engine Degressing	Carburctor & Fuel Injection System Cleaning
Cu	rrent Product		t Weekly Usage	No. Mec	h. Using Product	Test Product Weekly Usage
MT	SC	1-2-4	CANS	TR	4	4-045
	Question	1			User's Respon	ise
Did it cl	can sufficiently		965			
Did you	like the delivery	rate	16.5			
Did you	like the delivery	pattem	465			
Did it dr	y sufficiently	-	465			
(metals,	versely effect su plastics, painted	surfaces, etc				
	product have a sr		NO			
	we an objectiona		NO			
	ave an unaccepta		NO		- contract	
	we too much foa		NO	consumer		to the second
(Terrible,	versus current p almost as good, a	s good, better	AS GOOL), OR	ALMOST A	5 6000
current c			N6		14	
	ke longer to clear		NO			
	like the product		465			
Would y	on buy the test p	roduct	MYBE			
home or	ou buy the test p personal use		11 11	Y		
for home	ou buy your cum or personal use	1000	465			
(if less c	on switch to the xpensive, if mo	re expensive)				the state of the s
Could yo	ou clean adequat		i		S.	
only the	test product		965.			
User Con	ORK PRE	714 Cot	OP ON DE	347624	BANCE CE	EANTLYE
	Comments					

Date	User		Owner / Manager	r	Interviewer	Product LI
13/04	LUTS	7	VICK	Jan	. 7	
1						CHIBGO SOLV
			Type of Clean		d	
- C				One Only)		
	eral Purpose Segreasing) + ·	Brake Cleaning	Engine	Degreasing	Carburetor & Fuel Inje- System Cleaning
	ent Product	Current V	Weekly Usage	No. Mech. Usi	ng Preduct	Test Product Weekly Us:
DRC 131	PAKE CLEAN	6-	CANS	LOTS	-	2-CANS,
	Question			Use	r's Respon	Se .
Did it clear	n sufficiently		9ES			
Did you lil	te the delivery rate	0		-		
Did you lil	the delivery par	tem	465 465	-		
Did it dry	sufficiently		465			
Did it adve	ascly effect substr	rates	Total State of the			
metals, pla	astics, painted sur- iduct have a smell	faces, etc)	4CS, 600	T WHITT	G BEST	OUG.
	an objectionable		NO			
	an unacceptable		NO			
	too much foam	residue		I WHITT	c Rest	pue
	ersus current prod		NO			
Temble, al	most as good, as go	od, better)	TERRIFICE			
Did you us	e more volume the	n your	No			
	longer to clean		NO			
	e the product		NO		+	
Would you	buy the test produ	act	NO			
Would you	buy the test produ	ict for				
	rsonal use		NO	- 12		
would you	buy your current	product	tere.	ST. Pall Services		
Would were	r personal use		465			
if less eve	switch to the test ensive, if more ex	product	110			
Could were	clean adequately i	from had	NO			
only the tes	t product	r you nad	NO			
-216	CONTRE I CT IT WAS 24 HOT A	CAUSE 1	FROM CL	PLASTI MUTNEG	The THE	SUN ON

Date	User)wner / Manage	r	Interviewer		Product I.D.
124/04	BRIAN	Soil	y Russei	2 1	Javac	Ei 4	SiBER SOLV
-			Type of Clean	ning Peri	formed		
			(Circle (
	peral Purpose Degreasing	B	rake Cleaning	The same of the sa	Engine Degreasing	Cart	uretor & Fuel Injecti System Cleaning
Cur	rent Product	Current V	Veekly Usage	No. Med	h. Using Product	Test Pro	oduct Weekly Usas
BANKE NO	LESHEBTHOTED	6-120		BRIA		6-C	
-	Question		1		User's Respon	se	
Did it cles	n sufficiently		YES				
Did you li	ke the delivery rate						
Did you li	ke the delivery pat	tern	4ES				
Did it dry	sufficiently	-	465				
Did it adv	ersely effect substr	afes	160				
	lastics, painted sur		NO		20		
Did the pr	oduct have a smell	- 10.	NO				
Did it hav	e an objectionable	odor	NO				
Did it leav	e an unacceptable	residue	NO				
	e too much foam		NO				
Cleaning	versus current prod	uct.			-		
Temble, a	lmost as good, as go	od, better)	BETWEEN TER	RIGLE	AND ALMOST	A5 (6000
	se more volume tha	an your					
current cle			No				
	longer to clean		NO				
	ke the product		YES OK				
	u buy the test prod		NO				
Would yo	u buy the test prod	uct for	200.00				
nome or p	ersonal use		NO				
	u buy your current	product					
	or personal use u switch to the test		YES				
of less ev	pensive, if more ex	product					
Could you	clean adequately	fron had	NO			-	
	est product	you nad	465		**		
User Com		AS CO	BROUT BR	AKC	CLEANER; B	OUTT O	WASNIT
4 154	FINOUNCE					+	-

Date	User	Owner / Mana	ger	Interviewer	Product LD.
9/54/04	BRUCE	Joing Ross	CU.	Jan Z	CYBER SOLY
		T. 601			Cyran Seri
		Type of Cle			
G	eneral Purpose	Brake Cleaning	One Only	Engine Degressing	
	Degressing			rangine pegresomg	Carburetor & Fuel Injecti System Cleaning
Cu	rrent Product	Current Weekly Usage	No. Med	ch. Using Product	Test Product Weekly Usag
RAKE	CAME TOURS THE TEST	6-12 1245	BRU		6-CANS
	-		1000		The state of the s
	Question			User's Respons	se
Did it cle	an sufficiently				
		9ES			
Did you l	ike the delivery rate	0.000			
	ike the delivery patter	4ES			
_		465			
Did it dry	sufficiently	465			
Did it adv	ersely effect substrate	S			
metals, p	lastics, painted surface	es, etc) NO			
Did the p	roduct have a smell	Na			
Did it hav	e an objectionable od	or NO			
Did it lear	ve an unacceptable res	sidue NO			
Did it hav	e too much foam	NO	-		
leaning	versus current produc	t.			
Terrible, a	ilmost as good, as good,	better) August	45 600	20	
Did you u	se more volume than	your			
nid it tale		NO			10.5
Did you li	longer to clean ke the product	NO			
	u buy the test product		WI BA	Δ	
Vould vo	u buy the test product	for MO			and the second
ome or n	ersonal use	CONTRACT.			
Vould yo	n buy your current pro	educt NO		40.	
or home	or personal use	ULS			
Vould you	a switch to the test pro	oduct			
I less exp	pensive, if more expe	nsive) NO			
ould you	clean adequately if y	ou had			
ser Com		14E.S			
VAD	BAD BUT	NOT AS GOOD	45 CO	RREST BR	AKE CLEANCE
ALSO		(Assust TE TRA			1 PROBLEM.
		10/1		4 FEL3+ /11	
amager (Comments				

Date	User	Owner / Mana	iger	Interviewer	Product I.D.
12400 J	06	FORM RUSS	64 =	Jay 7	CYINER SOLY //
			eaning Perf le One Only		
	al Purpose greasing	Brake Cleaning	The state of the s	Engine Degressing	Carboretor & Fuel Injection System Cleaning
Curren	t Product Cr	rrent Weekly Usage	No. Med	h. Using Product	Test Product Weekly Usage
	RAKE CLEAT	1-CAr-1	30		1-CAN
	Question			User's Respons	æ
Did it clean	sufficiently	NO		1000	
Did you like	the delivery rate	4ES	11.5		
Did you like	the delivery pattern	465			
Did it dry su	fficiently	NO			
(metals, plas	sely effect substrates tics, painted surfaces	etc) NO		+	
	uct have a smell	NO		-	
	n objectionable odor an unacceptable resid			+	
	oo much foam	74-			
Cleaning ver	sus current product. ost as good, as good, b	NO TERRIFIC	4		
Did you use : current clean	more volume than yo	465			
Did it take lo	onger to clean	465			
Did you like		NO		-	
Would you b	ony the test product	NO			
home or pers	ouy the test product fo	NO	Till and the second sec	12	
Would you b for home or a	ouy your current produces	nct 465			
Would you s	witch to the test procesive, if more expen	uct rive) //O			***
Could you cl	ean adequately if you	a had NO			
Could you cl only the test User Comme	ean adequately if you product	L-1	osc.		

ITCK	J. 7.	r Product LD.
	Sone ZAV	ADT CYBER SXXI
Type of Clean		
Brake Cleaning	Engine Degressing	Carburetor & Fuel Injecti System Cleaning
Weekly Usage	No. Mech. Using Product	Test Product Weekly Usag
CARS	SESUS	/ -CA-
T	Hear's Dame	
	Osci s Acspo	1130
4ES		4.12
465	200	
465		
465		
NO	19	
NO		
140		
MO		
		1/1
	45 6000	
late at	77	
		9
NO	N.	
465		
_		
NO		
465,		
	Brake Cleaning Weekly Usage CANS 468 468 468 468 468 468 460 400 40	Weekty Usage CANS SESUS User's Response 468 468 468 468 468 468 460 460 400 400 400 400 400 400 400 400

ate Use	r AR	Owner / Manage	r Interviewe	er Product LD.
VOY SCREET		The state of the s	26 Jan Zav	MOTEL BED CHEER ST.
		Type of Clean	ning Performed	
		(Circle	One Only)	
General Purpose		Brake Cleaning	Engine Degreasing	Carburcter & Fuel Injection
Degrensing				System Cleaning
Current Product	Current	Weekly Usage	No. Mech, Using Product	Test Product Weekly Usage
UNIL BOARE CLE		CANS:	SERGIO	5-CAYS
Quest	ion		User's Resp	onse
id it clean sufficient	ly	465		
id you like the deliv	cry rate	465		direct a con-
id you like the deliv	ery pattern	YES		
id it dry sufficiently		465		
id it adversely effec	t substrates			
netals, plastics, pain		NO		- Indiana
id the product have	The state of the s	465		
id it have an objecti		965		
oid it leave an unacc	eptable residue	NO		
id it have too much	foam	NO		
leaning versus curre	ent product.	197		
Terrible, almost as goo	d, as good, better)	ALM CET	45 GOOD	in war
oid you use more vo	lume than your	less		
urrent cleaner		965,		
old it take longer to		NO		+
Did you like the prod		4ES/HC	2	
Would you buy the to		NO		
Would you buy the t		NO		
iome or personal use		140		
Would you buy your		465		
for home or personal Would you switch to	the test product	760		
if less expensive, if	more expensive)	NO		
Could you clean ade	quately if you had	1		
only the test product		NO. A	10 Succes 70	BAD, 45 JF SUE
om and took provide			O Sueus 70	IS GONE
User Comments	2000 Dec 2000	en reserva		1 27 AB
ProNI CL	CAN AS	WELL A	3 CHECA SEC	V ZZ ON
THE BONEL	BRAKE C	CAM		

Date	User	Owne	r / Man	S. U	Interviewer		Product LD.
13/101	SERGIO	MATTHE	v K	926	For Zavade	i	Bes Cupin So
		Ty	pe of C	leaning	Performed		10
			-	cle One			
Ce	Degreasing	Brake C	leaning		Engine Degressing	C	rburetor & Fuel Injection System Cleaning
Cu	rrent Product	Current Weekly	Usage	No	Mech. Using Product	Test 1	Product Weekly Usage
GUNK	BRAKE CLEANER			13	ERGEO		CAUS
	Question				User's Respon	150	
Did it cle	can sufficiently	91	<u> </u>		110		- inches
Did you	like the delivery rate	40					
Did you	like the delivery patte	Nation 11 (1977)	-5				100000
	y sufficiently	190	S				
(metals,	versely effect substra plastics, painted surfa		0				
-	product have a smell		5	77 a. 15 p.			
Did it ha	we an objectionable of	dor 198	5		Control of Artifection (Control of Control o		
Did it le	ave an unacceptable r	esidue /	0				
Did it ha	we too much foam		40			-	
Cleaning (Terrible	versus current produ almost as good, as goo		mos	TAS	GOOD		
current o		n your	5 4	411	TLC.		
Did it ta	ke longer to clean	46	SA	6000	-6-	19900	
	like the product	N	6				
	on buy the test produ		0		Section of Contract		
	ou buy the test produ	ct for	Market St.	2,5			
	personal use		0		1		***
	ou buy your current p						
	c or personal use		165				
	ou switch to the test		100				
	xpensive, if more ex		VO				
The second second second	ou clean adequately it		· -		0		
User Co	test product	1	-		5 70 BAD 9		

Date	User				Owner / Manager			Product I.D.
13/04	HEWARD	15	MINO TERC	- Jen	JON ZAWADEL		Ren(4828	
			Type of Cleaning	ng Perfor	med			
			(Circle Or	_				
Ce	eneral Purpose Degreasing		Brake Cleaning		ine Degreasing	Car	buretor & Fuel Inject System Cleaning	
Cu	rent Product	Current '	Weekly Usage	No. Mech.	Using Product	Tord D		
CRC	BRAKITEN	100		110304		600	roduct Weekly Usag	
							.,,,,	
	Question			U	ser's Respon	se		
Did it cle	an sufficiently							
200	A STATE OF THE STA		465					
Did you l	ike the delivery rate		465					
Did you l	ike the delivery patt	em	Control of the contro					
	sufficiently	-	465					
			YES					
Did it adv	essely effect substra	ites					_	
Did the	lastics, painted surf roduct have a smell	aces, etc)	NO					
			NO					
	e an objectionable o		NO					
old it lear	ve an unacceptable i	esidue	NO					
	e too much foam		NO					
Terrible s	versus current produ Imost as good, as goo	ict.		1805				
Did you u	se more volume that	d, better)	NOT VERY	6001	NOT "	TERRIT	BLE	
aurent cle	amer	i you	NO					
Did it take	longer to clean		465					
	ke the product		NO					
Vould yo	u buy the test produ	et	NO					
ould yo	u buy the test produc	t for				_		
ome or p	ersonal use	-	NO					
r home	n buy your current p or personal use	roduct	1111					
ould vo	switch to the test p	mdnet	465					
t less exp	ensive, if more ext	casive)	NC2					
ould you	clean adequately if	you had	Constitution of the second					
aly the te	st product		13436					
	IT WORK	A.S.	unil. AS	CYB	ER SONY	7.7		
anager C	omments						000	

Type of Cleaning Performed (Circle One Only) General Parpose Degressing Brake Cleaning Engine Degressing Cartourtor & Feel Inject System Cleaning Carrent Product CRC BRALLEN Question User's Response Did it clean sufficiently Did you like the delivery pattern Did it was sufficiently Did the product have a smell Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you like the product than your ament cleaner AC Vould you by the test product Vould you by the test product Vould you by the test product AC Vould you by the test product Vould you by wour current product AC Vould you by the test product NO NO NO NO NO NO NO NO NO N	Date	User		AMO Gitie Owner / Manage	er	Interviewer		Product LD.
Type of Cleaning Performed (Circle One Only) General Purpose Degrassing Brake Cleaning Engine Degressing Carburetor & Feel Inject System Cleaning Carrent Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage Question User's Response User's Response Did it clean sufficiently Did you like the delivery pattern Did it it was the delivery pattern Did it it was a manacoeptable residue Did it have an onjectionable odor Did it have an onjectionable odor Did it have an unacceptable residue Did you use more volume than your arrent cleaner Did it take longer to clean MC Vould you buy the test product Vould you buy the test product Vould you buy the test product I see Sexpensive, if more expensive) Ould you clean adequately if you had why the test product I see Commerts NC Vould you clean adequately if you had why the test product NC Vould you clean adequately if you had why the test product NC Vould you clean adequately if you had why the test product NC Vould you clean adequately if you had why the test product NC Vould you clean adequately if you had why the test product NC Vould you clean adequately if you had why the test product NC Vould you clean adequately if you had why the test product NC Vould you clean adequately if you had why the test product NC Vould you clean adequately if you had why the test product VC VC VC VC VC VC VC VC VC V	41301	HOWARD	15	AMO TIRE	Ja		/ /	
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